

PerformCare Family Leaders Frequently Asked Questions



What is the PerformCare Family Leaders committee?

PerformCare welcomes families involved with the New Jersey Children's System of Care (CSOC) to share their perspectives on service delivery. The PerformCare Family Leaders committee, a group of parents and caregivers that regularly meets with the PerformCare Executive Director and team, provides a platform for direct communication and engagement.

The Family Leaders offer feedback on youth and family outcomes, information about social service agencies that support youth and families, and thoughts on PerformCare strategies for education and communication with those we serve.

PerformCare uses this forum to communicate key decisions and system changes related to benefits, services, and providers. The collaboration between parents and PerformCare is a fundamental part of the Family Leaders committee, ensuring that families receive accurate and complete information regarding CSOC.

When does the Family Leaders committee meet?

The PerformCare Family Leaders meetings are held quarterly via virtual teleconference. The schedule is set a year in advance.

The current schedule (subject to change) features meetings held in January, April, July, and October.

How can I join the PerformCare Family Leaders?

If a youth is involved with CSOC, parents and caregivers can request an application to join the Family Leaders committee by emailing communications@performcarenj.org.

The candidate will be contacted by a PerformCare associate once the completed application has been received and reviewed.

What does a PerformCare Family Leaders meeting usually entail?

The quarterly meetings are held on Saturday mornings or Wednesday evenings and last for approximately one hour. The PerformCare team provides updates and designates time for community check-ins, which Family Leaders use to discuss topics relevant to the services provided by CSOC.

The meeting agenda is created by the PerformCare team and distributed to Family Leaders prior to meetings.

How can Family Leaders communicate with PerformCare outside of the meeting?

Once accepted as a Family Leader, you will be able to email the PerformCare associates responsible for organizing the meetings.

How long am I committed to the Family Leaders?

Participation and involvement are determined by Family Leaders. If you choose to leave the committee, either permanently or temporarily, you must inform the PerformCare associates who organize meetings. We encourage Family Leaders to attend at least one meeting in a 12-month period to keep memberships current.